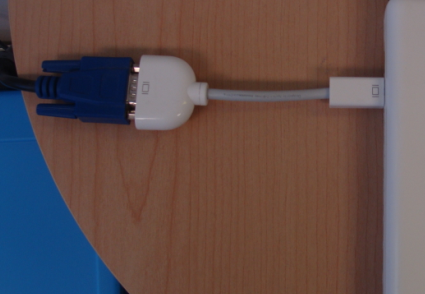
**SMART Board Setup and Troubleshooting:**

**MAC Operating Systems**

Settings to check prior to use:

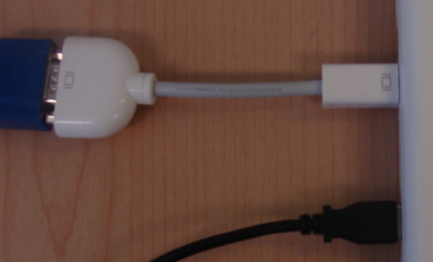
* All connections for your VGA adaptor and USB chord are tight!

VGA cord is tightly VGA adaptor has a tight

screwed into wall plate connection. Notice how the adapter isn’t hanging off the edge.

This will loosen your connection.

USB cord is plugged into

SMART Board and computer

* Your computer and projector are turned on.
* Orient the SMART Board by:

1. Press and hold the Keyboard and Control-click button simultaneously until the Orientation screen appears.



2. Begin orientation at the upper-left corner. Press your finger squarely in the center of each red-cross in the order indicated by the white, diamond-shaped background.

Did you know you can also orient from the “Welcome Center?” Just click on “Orient.”

* Set resolution on Mac:

1. Click on apple in upper left hand corner

2. Click on “System Preferences”

3. Under “Hardware” click on “Displays”

4. Click on 1024 x 768, 60 Hz

Your SMART Board should now be ready to use! You should notice the following:

* A solid green light on the right side of your SMART Board.
* The image on your computer matches the image on your computer screen.
* The image from the projector fits the SMART Board.
* When you touch the SMART Board, your finger matches the cursor.

If you have followed all setup procedures and do not notice one or more of the following, see Toubleshooting below.

*The image on my computer and the image on the SMART Board do not match!*

This will sometimes happen, especially if updates to your computer have been made. On your computer click the following in order:

* Apple icon in the upper left hand corner of your computer.
* System Preferences
* Displays
* Arrangement
* Mirror Display box

*The image on the SMART Board has a pinkish tone.*

This means that the connection with the VGA cord isn’t tight enough. Check your wall plate and your VGA adaptor chord that goes to your computer. Sometimes the wall plate gets bumped and needs to be replaced so that you can make a tight connection. If your wall plate is broken, email Ann-Marie and she will put a ticket in for you.

*There is a shadow on the SMART Board.*

Again, this means that the connection with the VGA cord isn’t tight enough. Check the wall plate and your VGA adaptor to your computer making sure it is tight.

*The image on the SMART Board doesn’t fit the SMART Board.*

* On the remote to your project, click “Aspect” until it is on “Full” or “Normal.”

*When I write on the SMART Board, the pen marks connect.*

* Connect the USB cord to your computer
* Right click on “SMART Board Tools” (It should be in your dock. It is a blue icon with a CD
* Click on “Control Panel”
* Click on “SMART Hardware Settings”
* Click on SMART Board with Green Light
* Click on “Mouse Settings”
* Slide slider all the way over to the left
* Apply
* OK

*I want to add more tools such as the camera to my floating tools.*

* To modify Floating Pen Tray, place pointer on floating tools and left click. Add or remove items by dragging them to or from the toolbar.

*I don’t like the frame that appears around the SMART Board and being asked if I want to save the screen.*

To fix this, modify your ink layer by:

* Left click or hold down Notebook “Disc Icon.”
* Go to “Control Panel.”
* Click on “Configure SMART Tools.”
* Click on “Ink Layer Settings.”

*I have a green flashing light on my SMART Board.*

First try the following:

* Connect USB cord to other port.
* Reset the SMART Board by pushing “reset button.” (Reset button is found on the right side of the SMART board. It is a blue button.)

If that doesn’t work, you’ll need a new driver. (Ms. Lalor knows how to do this really well! See her if you need help!)

* Click on the “Macintosh HD” on your desktop.
* Click on “Applications.”
* Click on “SMART Board Drivers.”
* Click “Uninstall SMART Board Driver.”
* Go to [www.smarttech.com](http://www.smarttech.com) .
* Go to “Resources” then “Software Downloads” and click on “Mac Operating System.”
* At the bottom, click on “download SMART product drivers only.”
* Click “Download” and it will ask you for your info.
* After it has downloaded, be sure to shut down your internet (command + q) before installing.